



KEARNS
IMPROVEMENT
DISTRICT
WATER
AND
SEWER
SERVICES

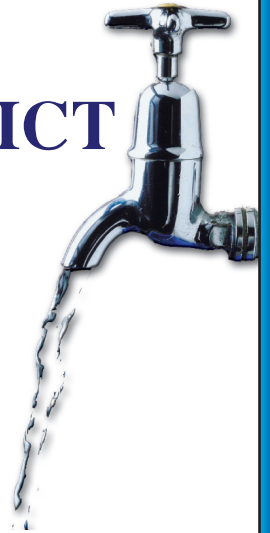


NEWSLETTER

KEARNS IMPROVEMENT DISTRICT

March 2010

5350 W. 5400 S. 801-968-1011 www.kearnsid.org



Landscaping your Parkstrip

Spring will soon be on us, and yardwork becomes an important consideration. Many of you may decide to “rip your strip”, and replace your grassy parkstrip with low water use plants or with concrete. If you have such plans, please give us a call first. It might be a good time for us to replace your meter box or some other attachments related to your water service. We will have someone out there in short order to see if it is something that should be done. It won't cost you anything, and we can leave the ground how you would like it to be for finishing – plants, concrete, pavers, etc. You can reach us during daytime hours at 801-968-1011, or drop by and see us at 5350 W 5400 S.

New Drop Box

As many of you already know, we have a drop box just inside the vestibule of our office building. We have now added, for your convenience, a new drop box at the drive through. You may use it any time, day or night, to drop off your payments without getting out of your car! Next time you come in, check it out, and see if it will work for you!

Water and Sewer Laterals

Every home in the District has a waterline that comes from the meter to your house, and a sewer line that goes from your house to our sewer main. They are always out of sight and usually out of mind – until they fail. When either one fails it becomes a catastrophe for you – you have to get it fixed right away; you need water and sewer service every day, you depend totally on it.

Many of our customers who have experienced such failures look up the first contractor they find in the Yellow Pages and beg them to get there as soon as possible

to fix the line.

Our experience with those customers is that they typically pay \$5,000 or more – even up to \$10,000 – to fix the line. Your savings are suddenly depleted, and your charge cards maxed out.

It doesn't have to be this way!! The Board of Trustees has directed staff to investigate the practicality of offering lateral insurance to our customers. The cost would be well under \$1 a month and would be optional. The earliest we see that going into effect is next January. However, in the meantime, we have solicited bids from a number of contractors to do this work at far less cost than our customers have historically paid.

If you should experience a failure of your water or sewer lateral, or if you suspect such a failure, give us a call at 801-968-1011, and let us see if we can help. Just remember to call us first!!

Water and Sewer Rates

You may have noticed in your latest bill that new water and sewer rates are in effect. Rates went up about 3%. It is never a pleasant job for the staff or the Board to do this, but as our costs rise we have little choice but to raise the rates. We are constantly looking for ways to cut costs – that is a never-ending commitment on our part – but we must retain the ability to deliver the services that you need .

Conservation Garden Maintenance Help

We are looking for volunteers to help maintain our conservation garden on 6200 S and 5900 W. If you are interested, please come in and see us, or call us at 801-968-1011.